

Date

DECLARATION OF TERMINATION OF CONTRACT



Customer contact information

First and last name

Email address

Order number

Phone number

Return Address :

Lilou Online Shop sp. z o.o. sp. k.
Sklep Internetowy
St. Józefa Lewartowskiego 6
00-190 Warszawa



In accordance with Article 38(3) of the Law on consumer rights (Journal of Laws of 2014, paragraph 827, of 2015, paragraph 1854), the right to terminate a distance contract is not granted to the consumer in the case of the sale of goods manufactured in accordance with consumer specifications or clearly individualised. This means that the Seller is not obliged to accept the return of goods made to order by the consumer or modified at the request of the consumer.



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I want to return the entire order**

I only want to return the following products (fill in the table)

| Lp. | Product Name | Quantity | Reasons for Returns |
|-----|--------------|----------|---------------------|
| 1. | | | |
| 2. | | | |
| 3. | | | |
| 4. | | | |



Repayment

Refunds will be made using the same method used for payment.

Signature of the client

Reasons for Returns

1. A gift that does not please;;
2. Too big/too small;
3. Product quality;
4. Adjustment or mounting problem;
5. Goods not as described

*If the option "I want to return the entire order" is selected, it is not necessary to fill in the table above. However, please indicate the reason for the return.

The administrator of your personal data is the Lilou Group of Companies (Lilou Sp. z o.o., KRS 0000346352, Lilou Retail Sp. z o.o. Sp. komandytowa, KRS 0000675663, Logistics Retail Sp. z o.o. Sp. komandytowa, KRS 0000729823, Lilou Online Shop Sp. z o.o. Limited Partnership, KRS 0000663850) with its registered office in Warsaw, ul. Filtrowa 50 (02-032 Warsaw). Your personal data will be processed for the purpose of processing claims regarding the contract concluded, including the fulfilment of obligations arising from the manufacturer's warranty or guarantee (the legal basis is the need to perform the obligations arising from the conclusion of the contract) and for the possible determination or prosecution of claims or the defence against claims (the legal basis for the processing is the legitimate interest of the Administrator). Your personal data will be processed during the complaint processing period. The processing period may be extended each time by the statute of limitations for claims, if the processing of your personal data is necessary to establish or pursue any claim or defend against such claims by the Administrator. You can find more information about the processing of personal data and your rights in our privacy policy